

CUSTOMER PREMISES EQUIPMENT SCHEMES

OUTRIGHT PURCHASE SCHEME:

Under this scheme a subscriber can purchase the Customer Premises Equipment (CPE) by paying as under:

TYPE OF SET TOP BOX	RATE
DVB - C MPEG 4 HD HYBRID STB	1500
ALI HD SET TOP BOX INY-8004 MPEG-4	1926
Android INY-9002	3500

TERMS & CONDITIONS: -

1. Price shown above is exclusive of installation and activation charge and applicable taxes payable to the LCO Partner.
2. The Company reserves the right to change the price of the STB from time to time. The STB purchased under this scheme is inclusive of taxes.
3. The CPE shall consist of Set Top Box and other accessories e.g., Remote, Adaptor, HDMI Cable.
4. The Company will provide initial warranty on the Set Top box for a period of one year from the date of purchase/installation of the same. During the said warranty period of one year, the Company shall be responsible for repair and maintenance of the STB.
5. This warranty shall not be applicable in case of improper use of the STB or unauthorized alterations, modifications or substitutions of any part thereof and/ or if Sr. No. of the STB is altered, defaced or removed or if any damage has been caused to the STB due to abnormal voltage fluctuation, neglect, natural calamities like flood, lightening, earthquake etc. or causes other than ordinary use. No warranty shall be provided for the other accessories.
6. The ownership of the CPE shall vest with the subscriber except in the case of physical Viewing Card where the proprietary of the same shall be of the Company only.
7. After the warranty period and also during the warranty period where the cases are not covered under warranty as per clauses 3 & 4 above, the subscriber shall be liable to pay such charges towards repair and maintenance as may be prescribed by the Company from time to time.

8. Shifting/relocation of the connection shall always be with prior permission of the Company subject to payment of applicable charges by the subscriber as per “The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017”.

9. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of the Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations 2017

10. In case the customer requires any additional equipment such as remote, there will be additional charges for the same.